# www.lets-talk-iapt.nhs.uk

## Not coping? Feeling low? Stressed out? Difficulty relaxing?

Every year, one in four of us will experience a mental health difficulty\*, so you're not alone and help is at hand.

Let's Talk IAPT (Improving Access to Psychological Therapies) offers free, confidential and evidence-based talking therapy if you're aged 16 and over.

We are an NHS service for those registered with a GP in the London boroughs of Barnet, Enfield or Haringey.

During the therapy sessions, you can:

- · Take the time to talk
- Identify and change unhelpful behaviours or thoughts
- · Identify your strengths
- Set goals to work towards
- Receive guidance around problem solving

\*Source: www.mind.org.uk (2015)



## What treatment is available?

Let's Talk IAPT is a team of trained therapists, counsellors and psychologists.

Therapy can take place over the phone, face-to-face or online - whatever works best for you.

We can help you with a range of common problems (including low mood, panic, worry, anxiety, trauma, obsessions or compulsions)

- Cognitive behavioural therapy (CBT)
- · Guided self-help (GSH)
- Counselling
- Wellbeing workshops for a range of community groups and organisations
- · Employment support and signposting
- Advice on other services that may be helpful for you

We offer assessments and therapy in English and in some other languages.

Interpreters are available on request and we can provide a range of written guides and materials in other languages.

### How can I get help?

For more information or if you would like to refer, visit lets-talk-iapt.nhs.uk or show this leaflet to your GP. Alternatively:

Telephone: Barnet IAPT 020 8702 5309 Email: lets-talk-barnet@nhs.net

Telephone: Enfield 020 8702 4900 Email: lets-talk-enfield@nhs.net

Telephone: East Haringey 020 8808 5833 Email: lets-talk-haringey-east@nhs.net

Telephone: West Haringey 020 3074 2299 Email: lets-talk-haringey-west@nhs.net

We aim to offer you an assessment within two weeks of making contact with you.

Your first appointment will be a 30-40 minute telephone assessment and will include a discussion with you about the best treatment for your needs (face-to-face appointments are available on request).

A number of early morning and evening appointments are available.

"This was really helpful, I feel more confident than when I first began. The therapist was really encouraging, friendly and remembered details which made me feel important and like an individual

Patient Experience Questionnaire

### Useful contacts

#### Samaritans

Call free: 116 123

24 hour listening and emotional support

#### MIND Infoline

0300 123 3393

Monday to Friday, 9am to 6pm

(except bank holidays)

## Shelter Advice Helpline

0808 800 4444

Monday to Friday, 8am to 8pm Weekends, 8am to 5pm

# National Debtline

0808 808 4000

Monday to Friday, 9am to 9pm Saturday, 9.30am to 1pm

Cruse Bereavement Care 0844 477 9400

Monday to Friday, 9am to 5pm

Citizens Advice Bureau (CAB) Visit citizensadvice.org.uk for local numbers Monday - Friday



438170

# For free translation phone

Për një përkthim falas telefononi للترجمة المجانية الرجاء الاتصال هاتفيا বিনাখরচে অনুবাদের জন্য টেলিফোন করুন Za besplatne prevode pozovite

## 欲索取免費譯本,請致電

Pour une traduction gratuite, téléphonez Για δωρεάν μετάφραση, τηλεφωνήστε

#### મફત ભાષાંતર માટે ફોન કરો

नि:शुल्क अनुवाद के लिए कृपया फ्रोन कीजिए بو ته رجومه کردنی به خورایی ته له فون بکه بو Del nemokamo vertimo skambinkinte സൗജന്യമായ തർജ്ജിമയ്ക്കായി ബന്ധപ്പെടുക

Po bezplatne tłumaczenie prosimy dzwonić Para uma tradução grátis, telefone

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مفت رہے کے لئے فون کریں

Also for Audio, Large Print and Braille, phone 0800 952 0119



NHS



TALKING YOUR WAY TO BETTER MENTAL HEALTH



A free and confidential talking therapy service for Barnet, Enfield and Haringey



and further details